

The ArtsWorcester Ombudsperson responds to concerns and disputes brought forward by various organizational stakeholders and may report trends, systemic problems, and organizational issues to the Board of Directors or a member of the Executive Committee, as appropriate, in a confidential manner. The ArtsWorcester Ombudsperson provides confidential, informal, independent and impartial assistance to individuals through dispute resolution and problem-solving methods such as conflict coaching, mediation, facilitation, and shuttle diplomacy. Any organizational stakeholder who in good faith makes a report to the ArtsWorcester Ombudsperson will be afforded whistle-blower protection from retaliation. The Ombudsperson does not advocate for individuals, groups or entities, but rather for the principles of fairness and equity. The Ombudsperson does not play a role in formal processes, investigate problems brought to their attention, or represent any side in a dispute.

Confidential email inquiries to the ArtsWorcester Ombudsperson may be made via email at ombudsperson@artsworcester.org.

info@artsworcester.org 508-755-5142 44 Portland Street Worcester, MA 01608